



SMS Messaging Policy

DRH Health offers SMS text messaging as a convenience for our patients, including reminders for appointments, updates, and important care-related information. By opting in, you consent to receive these messages at the phone number provided during the intake process or through your account.

1. Opting Out

You may opt out of SMS messages at any time by:

Replying "STOP" to any text message.

Contacting our office directly at info@drhhealth.org.

After opting out, you will receive a confirmation message, and no further SMS messages will be sent. Opting out of SMS messages will not affect your ability to receive voice or email communications.

2. HELP Requests

For assistance, reply "HELP" to any SMS message or contact our support team at info@drhhealth.org.

3. Frequency of Messages

Message frequency varies depending on your care and appointment schedule, with an expected range of 1-4 messages per month. You will not receive promotional or marketing messages unless you have separately opted in for such communications.

4. Standard Messaging and Data Rates

Standard messaging and data rates may apply. Please check with your mobile provider for details.

5. Security of SMS Messages

While DRH Health strives to protect your information, SMS is not considered a fully secure form of communication. For sensitive or confidential matters, please contact our office directly.

6. Delivery and Liability

DRH Health is not responsible for delays or failures in SMS delivery caused by carrier networks or other technical issues outside our control.

By submitting your phone number, you agree to receive SMS messages from DRH Health. These messages may include appointment reminders, service updates, and occasional promotions. Message frequency may vary (up to 4 messages per month). Message & data rates may apply. Reply HELP for help, STOP to opt out. See our Privacy Policy at <https://www.duncanregional.com/privacy-policy/>