



FINANCIAL ASSISTANCE PLAIN LANGUAGE SUMMARY

DRH Health is committed to providing emergency or other non-elective medically necessary care to all patients living in our service area. Providing health care to those who cannot afford to pay is part of our mission. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What Is Covered?

Financial assistance is available for emergency and other non-elective medically necessary care rendered at DRH Health, including Duncan Regional Hospital, Jefferson County Hospital, Jefferson County Clinics and Solutions Physicians Practice Management, LLC.

Who is Eligible?

Patient with family incomes less than or equal to 200% of the Federal Poverty Level (FPL) will receive a 100% discount. Patients with family incomes ranging from 201% to 400% of the FPL are eligible for discounts on a sliding fee scale. Discounts under this policy will be applied according to the following sliding scale:

Annual Household Income Amount of Discount for Uninsured:

Annual Household Income	Amount of Discount
Up to 200% of FPL	100%
201-250% of FPL	75%
251 -300 % of FPL	70%
301 -350% of FPL	65%
351-400% of FPL	50%

Patients eligible for financial assistance will not be charged more than amounts generally billed (AGB) to patients who have insurance.

How to Apply: Any patient may apply to receive financial assistance by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive a copy of the Financial Assistance Policy, a financial assistance application form, or more information on the Financial Assistance Policy or financial assistance application process please contact us:



- By telephone: 580-251-8918
- On our website at: www.drhhealth.org/billing-finance
- In person: Patient Accounts Management Department/Central Business Office -2621 N. Whisenant Duncan, OK 73533
- To obtain documents via mail free of charge: Central Business Office, Duncan Regional Hospital, PO Box 2000, Duncan, OK 73534-2000

If English is Not Your First Language: Spanish versions of the application form, financial assistance policy, and this summary are available upon request.

Other Assistance:

Coverage assistance: You may be eligible for other government programs. We can help you learn whether these programs (including Medicaid) can help cover your medical bills and help you apply for these programs.

Payment plans: Any balance for amounts owed by you is due within 20 days. The balance can be paid in any of the following ways: credit card, payment plan, cash, or check. If you need a payment plan, please call 580-251-8918.

Emergency Care: DRH Health has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination consistent with available capabilities, without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Thank you for trusting us with your care.