## Enrollment is Easy

- Visit our website: www.drhhealth.org
- Click on MyCare Patient Portal at the top of the page
- Click Sign Up mid-page, and complete enrollment questionnaire (name, DOB, email, etc.)
- Access your email and click on a link to the Portal
- Select a new user name and password
- Visit the Apple or Google Play Stores and download the Meditech MHealth App
- **EXPLORE** THE PORTAL!

## **Smartphone Friendly**

Access your health information from your phone





Contact us:

580-251-8658

medical.records@drhhealth.org 2621 Whisenant Drive | Duncan, OK | 73533







# **DRH HEALTH MYCARE**PATIENT PORTAL



STAY INFORMED
STAY IN TOUCH
STAY IN GOOD HEALTH





## **AVAILABLE AT YOUR CONVENIENCE**

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- · Request appointments
- · Request prescription renewals
- · Pay your bills online

### YOU CHOOSE THE WHEN AND WHERE

Access to the Portal is on your schedule, whether at home or on the go.

- Easily access your portal from a mobile device --Simply download the Meditech MHealth App from the Apple and Google Play stores and log in using your portal credentials
- Manage information 24/7, without waiting

# KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP

You can connect with your DRH Health providers and keep your family informed at the same time.

- Exchange messages with your provider between visits
- Give authorized family members access to your health information

# All of Your Information, in One Place

DRH Health MyCare Patient Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

> HEALTH INFORMATION

Lab Results



## FAQs: You Have Questions, We Have Answers



# WHERE DOES MY HEALTH INFORMATION IN THE PORTAL COME FROM?

All of the information in MyCare Patient Portal comes from your DRH Health Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

### **HOW DO I LOG INTO THE PORTAL?**

To log into the portal, either find DRH Health within the Meditech MHealth App or visit the MyCare link on www.drhhealth.org. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

#### CAN MY FAMILY ACCESS MY PORTAL?

Yes, you can give family members, such as parents or healthcare proxies, access to your MyCare Patient Portal. This needs to be done within medical records at DRH Health and requires consent from you and your family member(s).

#### IS MY INFORMATION SAFE?

Yes. MyCare Patient Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

# WHAT IF I EVER HAVE TECHNICAL PROBLEMS WITH THE PORTAL?

There is a Contact Us button on each page of the Portal that allows you to submit any questions you have regarding the Portal.